



North Aurora Operations
800 Airport Road
North Aurora, IL 60542
Phone: (630) 859-7000
Fax: (630) 859-1226

March 11, 2008

Dear Valued Customer:

In an effort to streamline communications between the North Aurora Operations facility and our customers, we are making an improvement in the way inquiries and orders are received at this facility. Effective immediately, all requests for quotes and new purchase orders for Edwards pump products should be sent via e-mail or fax as follows:

E-mail address: Edwards_info@pentairwater.com (underscore between Edwards and info)

Fax number: (630) 859-1226

Please continue to contact our Customer Service department for order status and delivery questions and Application Engineering for technical questions.

We anticipate this change will improve response time for quotes, improve deliveries per request date and avoid missed or lost transmissions.

Thank you for your continued cooperation and support.

Sincerely,

Steve Meier
Product Manager, Edwards & Specialty pumps